Solvency and Financial Condition Report December 2017

Issued: May 2018

Approved by the B.O.D.: 7 May 2018



Malta



Contents

1. Ex	xecutive Summary	3
1.1	Business and Performance	3
1.2	Systems of Governance	3
1.3	Risk Profile	4
1.4	Solvency Position	4
2. Bı	usiness and Performance	6
2.1	Business	6
2.2	Underwriting Performance	8
2.3	Investment Performance	9
2.4	Summary of Material Changes	10
3. Sy	ystems of Governance	11
3.1	General Information on the Systems of Governance	11
3.2	Fit and Proper Requirements	16
3.3	Risk Management System including the Own Risk and Solvency Assessment	17
3.4	Internal Control System	18
3.5	Internal Audit Function	20
3.6	Actuarial Function	20
3.7	Outsourcing	21
4. Ri	isk Profile	22
4.1	Underwriting and Reserving Risk	23
4.2	Market and Investment Risk	24
4.3	Counterparty Default and Credit Risk	25
4.4	Liquidity and Asset Liability Matching Risk	26
4.5	Operational Risk	26
4.6	Reinsurance Risk	28
5. Va	aluation for Solvency Purposes	29
5.1	Assets	30
5.2	Technical Provisions	33
5.3	Other Liabilities	37
6. Ca	apital Management	38
6.1	Own Funds	38
6.2	Solvency Capital Requirement and Minimum Capital Requirement	39
6.3	Any Other Information	42
Appen	dix I: Annual Quantitative Reporting Templates	43



1. Executive Summary

The Directors of Elmo Insurance Limited ("the Company") present the Solvency and Financial Condition Report ("SFCR") for the year ended 31 December 2017.

The principal activities of the Company are that of an insurance company licenced in terms of Section 7 of the Insurance Business Act, 1998 by the Malta Financial Services Authority ("MFSA") to write general business in Malta.

In December 2017, the company submitted notice to the MFSA of its intention to carry on business of insurance under the provisions of freedom to provide services in 23 states forming part of the EU and EEA for Class 1 - Accident and Class 2 - Sickness. On 29 December 2017, the MFSA issued its authorisation to the company to carry on business of insurance under the provisions of freedom to provide services in terms of the company's notice.

1.1 Business and Performance

During the year under review the company registered a profit before tax of €2,720K compared to €3,328K in 2016. The charge to taxation amounted to €978K compared to €941K in 2016.

The company's financial position further strengthened during the year. Shareholders' funds amounted to €18,140K at 31 December 2017. At the end of 2016, shareholders' funds totalled €17,499K.

Our Solvency II Capital Requirement ratio as at 31 December 2017 declined to 220% mainly as a result of increases in market risk and underwriting risk, with the latter driven by the rapid growth recorded in premium income.

1.2 Systems of Governance

Elmo Insurance effectively meets all regulatory organisational and governance requirements in terms of having the necessary corporate governance structure in place and having filled the necessary key functions with skilled function holders.

The Company has implemented numerous formal policies, which are reviewed on a yearly basis, systems and processes which are effected by the management team to provide reasonable assurance regarding:

- 1. Achievement of the Company's objectives
- 2. Effectiveness and efficiency of operations
- 3. Reliability of financial and non-financial reporting
- 4. Adequate control of risks



- 5. A prudent approach to business
- 6. Compliance with applicable legislation.

The Company has established a sound control environment by adopting the 'three lines of defence' model, which provides a simple and effective way to enhance communications on risk management and internal control by clarifying essential roles and responsibilities.

The Senior Management team and the Executive Directors are responsible to set the tone at the top and provide foundation and create discipline and structure for an effective control environment. Control environment factors include the integrity, ethical values and competence of the Company's people; management's philosophy and operating style; the way management assigns authority and responsibility, and organises and develops people; and the attention and direction provided by the Board.

1.3 Risk Profile

Elmo Insurance Limited has adopted an Enterprise-Wide Risk Management ("ERM") approach. The ERM approach means that the Company looks at all the risks that it faces across all of the operations that it undertakes. Many risks are interrelated and traditional risk management fails to address the relationship between risks. With the ERM approach, the relationship between risks is identified by the fact that two or more risks can have an impact on the same activity or objective.

The risk management strategy employed by the Company revolves around three main principles:

- Governance
- Risk Ownership
- Risk Culture

The Company has developed a risk register which formally acknowledges the risks identified by the Company, the threats and opportunities arising from such risks, the department/function responsible for overseeing such risks as well as the controls in place to mitigate the risks.

1.4 Solvency Position

Since Solvency II came into force on 1 January 2016 the valuation of the Balance Sheet and the SCR is carried out on a quarterly basis by running the standard-formula-based capital model provided by an external firm and performing stress and sensitivity tests.

In relation to the Solvency II Balance Sheet, specific valuation rules are defined in Solvency II for several Balance Sheet items that differ from the accounting rules as laid out in the International Financial Reporting Standards as adopted by the EU ("IFRS"), which is the basis on which the Annual Financial Statements of the Company are published.



The Company's Solvency position as at 31 December 2017 was as follows:

Solvency Position	2017 € '000s	2016 €'000s
Company's Own Funds	18,574	17,823
Solvency Capital Requirement Solvency Margin cover	8,458 220 %	6,145 290%
Minimum Capital Requirement MCR cover	3,700 502 %	3,700 482 %

Sub-modules SCR	2017	2016
	€ '000s	€'000s
Market	8,025	6,085
Default	2,246	2,173
Health	764	690
Non-life	3,879	3,362
Diversification Benefit	(3,855)	(3,337)
Basic SCR	11,058	8,973

SCR	2017	2016
	€ '000s	€'000s
Basic SCR	11,058	8,973
Operational	545	480
LACDT	(3,144)	(3,309)
Total	8,458	6,145

The largest risk module under the SCR computation is market risk, mainly due to the holdings in equities and foreign currency investments. If necessary, the Company may reduce relatively easily the capital requirements by transferring its exposure to assets which attract lower capital charges.

In comparison, the insurance risk is not material. Any strategic changes on the insurance business will have a very small impact on the SCR mainly due to the comprehensive reinsurance programme with a panel of highly rated reinsurers, which reduces significantly the Company's net exposure. In fact, strategic decisions on core insurance operations would need to be significant in order to impact materially on the SCR.



2. Business and Performance

2.1 Business

Basic Information	
Name of the undertaking:	Elmo Insurance Limited
Company number:	C3500
Registered address:	"Elmo"
	Abate Rigord Street
	Ta'Xbiex
	Malta
Legal status:	an insurance company licensed in terms of Section 7 of the Insurance Business Act, 1998 by the MFSA to write general business in Malta
Directors:	David Bartoli (Managing Director)
	William Harding (Chairman)
	Alan Bartoli
	John Cooper
	Roger Bellamy
	Godfrey Leone Ganado
• •	ia staff at head office, 8 branch offices and a number of insurance brokers and e details of the branch offices, brokers and intermediaries can be found on the

Name of supervisory authority: Malta Financial Services Authority

Contact details: Malta Financial Services Authority

Notabile Road

BKR3000 Attard Malta

Tel: +356 2144 1155 www.mfsa.com.mt



Name of the external auditor: PricewaterhouseCoopers

Contact details: 78 Mill Street

Qormi Malta

Material Lines of Business

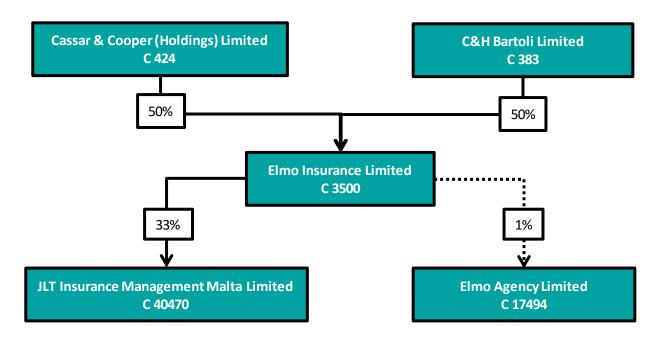
Elmo Insurance Limited is authorised to write most classes of non-life business, including health insurance and is regulated by the MFSA. The following are the material lines of business which the Company writes within the classes of Solvency II:

- Fire and other damage to property insurance
- General liability insurance
- Other motor insurance

- Motor liability insurance
- Workers' compensation insurance

Ownership structure

EIL is owned on a 50%-50% basis by C & H Bartoli Ltd and Cassar and Cooper (Holdings) Ltd respectively as represented in the structure hereunder:



During 2017, the direct shareholder Cassar & Cooper S&I Limited (C 423) transferred all of its shareholding in Elmo Insurance Limited to Cassar & Cooper (Holdings) Limited (C 424). This change in shareholding did not alter the percentage holdings of the Ultimate Beneficial Owners.



Material Transactions with Shareholders and Members of the Board of Directors

Trading transactions with related parties and year end balances arising from these transactions are disclosed in Note 25 to the Company's financial statements.

2.2 Underwriting Performance

The local insurance market appears to be experiencing growth in line with Malta's rapid economic expansion. Total gross written premium increased from €15,693K in 2016 to €17,982K in 2017, an increase of 15%. This positive trend has continued over the first four months of 2018.

The Company's overall net loss ratio deteriorated from 62% in 2016 to 65% in 2017. This worsening is attributable to an escalation in motor claims costs, including an increasing incidence of major injury claims.

Operating expenses increased from €2,541K in 2016 to €2,848K in 2017, mostly due to a rise in acquisition costs and overheads, as the Company's staff complement continues to increase. The Company's combined operating ratio increased to 86% from the previous year's 83%, reflecting the deterioration in underwriting results.

In recent years considerable resources and efforts were placed into ensuring that we were well prepared for the introduction of Solvency II. The reporting challenges of the Solvency II regime continued during the year under review and in the first months of 2018. The Company is now facing additional pressures from the imminent introduction of the General Data Protection Regulations across the EU and the Insurance Distribution Directive which comes into effect in October 2018. These new requirements have generated added pressures on the management team who are facing the difficult task of ensuring that the Company is compliant with the new onerous regulations. The Company's Board of Directors recognises the endeavours of the management team who have clearly demonstrated their dedication and commitment to the Company by dealing with the challenges encountered.

The Company's plans to develop additional office space adjacent to the head office have been held back by delays in securing clearance from the relevant authorities. The Company should be in a position to have this development approved very shortly and are planning to complete the project before the end of 2019.

In line with the Board's objective of strengthening and diversifying the Company's insurance portfolio, an agreement was signed on 1 January 2018 with an intermediary having an established presence across Europe for the Company to carry on business of insurance in 23 states forming part of the EU and EEA for Class 1 - Accident and Class 2 - Sickness. The Company had previously submitted notice of its intention to the MFSA and, on 29 December 2017, the MFSA issued its authorisation to the Company to carry on business of insurance under the provisions of freedom to provide services in these 23 states in terms of the Company's notice.



The tables below show a breakdown of the Company's underwriting performance for all material lines of business for the year ending 31 December 2017:

	Gross premiums written		Gross premiums earne	
	2017 €'000s	2016 € '000s	2017 €¹000s	2016 €'000s
Fire and other damage to property				
insurance	4,433	4,021	4,224	3,864
General liability insurance	522	553	576	499
Other motor insurance	3,887	3,294	3,600	3,115
Motor vehicle liability insurance	7,036	5,912	6,505	5,598
Workers' compensation insurance	643	510	620	470
Other lines of business	1,461	1,403	1,435	1,393
Total	17,982	15,693	16,960	14,939

	Gross claims incurred Gross operating expenses		Reinsurance balances			
	2017	2016	2017	2016	2017	2016
	€'000s	€'000s	€'000s	€'000s	€'000s	€'000s
Fire and other damage to property						
insurance	1,222	870	1,221	1,016	1,186	1,208
General liability insurance	114	76	143	132	26	30
Other motor insurance	2,442	2,060	953	932	193	113
Motor vehicle liability insurance	4,765	4,122	1,723	1,656	42	(280)
Workers' compensation insurance	145	176	166	162	144	(13)
Other lines of business	331	505	380	378	395	308
Total	9,018	7,810	4,586	4,276	1,987	1,366

Gross premiums written emanate from contracts concluded in or from Malta.

The reinsurance balance represents a charge or credit to the technical account arising from the aggregate of all items relating to reinsurance outwards.

2.3 Investment Performance

The Company registered an average net return on its investment portfolio of 4.8% in 2017 compared to 7.1% in 2016. During the year under review adverse exchange rate movements impacted negatively on the valuation of foreign currency investments. In addition, during 2016 the Company registered a gain of €298K on the revaluation of investment property, which was however not repeated in 2017.

The table below shows a breakdown of the Company's investment performance for the year ending 31 December 2017:



	2017 €'000s	2016 € '000s
Dividends received from investments at fair value through profit or loss	224	179
Net gains from financial investments at fair value through profit or loss	886	1,102
Interest receivable in relation to other loans and receivables	1	(15)
Share of gains of associated undertaking	62	61
Income from investment property	-	298
	1,173	1,625
Investment expenses and charges	(81)	(80)
Total investment return	1,092	1,545

2.4 Summary of material changes

- During 2017, the direct shareholder Cassar & Cooper S&I Limited (C 423) transferred all of its shareholding in Elmo Insurance Limited to Cassar & Cooper (Holdings) Limited (C 424). This change in shareholding did not alter the percentage holdings of the Ultimate Beneficial Owners.
- In December 2017, the company submitted notice to the MFSA of its intention to carry on business of insurance under the provisions of freedom to provide services in 23 states forming part of the EU and EEA for Class 1 Accident and Class 2 Sickness. On 29 December 2017, the MFSA issued its authorisation to the company to carry on business of insurance under the provisions of freedom to provide services in terms of the company's notice. No such business was written in 2017.



3. Systems of Governance

3.1 General Information on the Systems of Governance

Elmo Insurance Limited has adopted an Enterprise-Wide Risk Management ("ERM") approach. The ERM approach means that the Company looks at all the risks that it faces across all of the operations that it undertakes. Many risks are interrelated and traditional risk management fails to address the relationship between risks. With the ERM approach, the relationship between risks is identified by the fact that two or more risks can have an impact on the same activity or objective.

The Company has structured its ERM Framework on the updated COSO framework. The framework emphasises that ERM is a continuous process which surrounds the strategy and business objectives with the aim of enhancing performance. The diagram below depicts the COSO ERM Framework:



The risk management strategy employed by the Company revolves around three main principles:

- Governance
- Risk Ownership
- Risk Culture

These principles are defined further below.



Governance

The Company has over the past several years implemented numerous formal policies, which are reviewed on a yearly basis, systems and processes which are effected by the management team to provide reasonable assurance regarding:

- 1. Achievement of the Company's objectives
- 2. Effectiveness and efficiency of operations
- 3. Reliability of financial and non-financial reporting
- 4. Adequate control of risks
- 5. A prudent approach to business
- 6. Compliance with applicable legislation.

The Company has established a number of Board Committees and drawn Terms of Reference for each including clear reporting lines. The Company's governance and corporate structure is laid out below:



Responsibilities of the Board of Directors

The Board of Directors ("the Board") is appointed to act on behalf of the shareholders and to appoint a management team to run the day to day affairs of the business. The Board is directly accountable to the shareholders and is responsible for holding regular Board meetings including a statutory annual general meeting during which the directors must provide a report to the shareholders on the performance of the Company, what its future plans and strategies are.

The primary objective of the Board is to ensure the company's prosperity by collectively directing the Company's affairs, whilst meeting the appropriate interests of its shareholders and stakeholders. In addition to business and financial issues, the Board deals with challenges and issues relating to corporate governance, corporate social responsibility and corporate ethics. In this respect the Board has to ensure strict adherence to all relevant laws and regulations.



The Board comprises a mix of executive and non-executive independent directors in order to allow it to be objective in its decision making. Furthermore, all members of the Board satisfy the fitness and properness criteria as required by the Company.

As from November 2016, the Board took over a large portion of the responsibilities of the Audit Committee including:

- i. To monitor the financial reporting process and submit recommendations or proposals to ensure its integrity;
- ii. To monitor the effectiveness of the Company's internal quality control and risk management systems and, its internal audit, regarding the financial reporting of such undertaking;
- iii. To monitor the statutory audit of the annual and consolidated financial statements, in particular, its performance, taking into account any findings and conclusions;
- iv. To review and monitor the independence of the statutory auditor or the audit firm; and
- v. To be responsible for the procedure for the selection of the statutory auditor or audit firm and recommend the statutory auditor or the audit firm.

Underwriting and Reinsurance Committee

The Underwriting and Reinsurance Committee was set up since the commencement of the Company's Insurance operations. Membership comprises of two executive directors, a non-executive director and various underwriting and reinsurance managers. The committee's responsibilities are to ensure that the Company complies with all underwriting and reinsurance policies and advise/monitor/instruct all members of staff in the insurance technical issues of the Company.

Internal Audit Committee

The Internal Audit Committee is composed of one executive director and two non-executive directors and its main function is to assist the Board, but does not discharge it from its responsibilities, with respect to the integrity of the Company's financial statements, for the effectiveness of the systems of internal control and for monitoring the effectiveness and objectivity of the internal auditors

The main responsibilities of the internal audit committee are twofold:

- Financial Reporting responsibilities, including reviewing and challenging the actions and judgements of management in relation to the Company's financial statements and monitoring the statutory audit of the Company's annual financial statements
- Internal Audit responsibilities; including reviewing the internal audit plan and internal audit reports and ensure the internal audit function maintains independence and is adequately resourced and has the appropriate standing within the Company, receiving a report on the results of the internal auditor's work on a periodic basis and monitoring management's responsiveness to the internal auditor's findings and recommendations



Compliance Committee

The role of the Compliance Committee is to assist the Board in fulfilling their governance and oversight responsibilities for monitoring business conduct and compliance with laws, regulations, relevant codes of conduct and related corporate governance issues.

The responsibilities include:

- providing recommendations to the Board on the Company's attitude towards regulatory compliance
- maintaining oversight of the Company's regulatory compliance processes and procedures and monitoring their effectiveness
- ensuring that the Compliance Function is adequately resourced and that it has appropriate standing within the Company
- keeping up-to-date with developments and prospective changes in the regulatory environment
- monitoring the activities of all Tied Insurance Intermediaries and ensuring that these comply and conduct business in accordance with the respective appointment agreement and relevant rules and regulations
- considering other topics, as referred to it from time to time by the Board.

Investment Committee

The function of the Investment Committee is to secure the safety, yield and marketability of the Company's investments, ensuring that the investments are diversified and adequately spread in accordance with good risk management practise.

The Investment Committee is responsible to formulate the investment policy and guidelines and ensure that systems are in place to ensure that the agreed investment strategy is implemented including monitoring the work carried out by the investment manager and the credit-worthiness of investment exposures.

Management Committee

The Management Committee offers the right forum for the Senior Management Team to report to the Board on matters such as insurance market developments, staff developments and sales initiatives.

Risk Management Committee

The membership of the Risk Management Committee is made up of two executive directors, two independent non-executive directors and the risk manager. This committee is responsible for:

- assisting the Board in setting a strategy for risk management which includes risk management objectives, key risk management principles, risk appetite and tolerance limits and assignment of responsibilities across all the activities of the company which is consistent with the company's overall business strategy.



- developing adequate risk management policies that include a definition and categorization of the material risks faced by the company.
- building a culture that is aware of the risks and encouraging risk management ideologies throughout the company.
- designing and reviewing formal processes for risk management including the Own Risk and Solvency Assessment ("ORSA").
- supporting the development of risk response processes including contingency and business continuity plans.
- preparing reports on significant risk issues for the Board.

Technology Committee

The role of the Technology committee is to discuss the operational technology requirements of the Company. The committee is responsible to:

- identify the core operational technology requirements of every business function which support the business strategy of the Company
- identify internal controls to be incorporated into the systems
- draft IT policies supporting these internal controls
- review current and future technologies to identify opportunities to increase the efficiency of IT resources
- monitor and evaluate technology projects
- provide advice and recommendations to the Board of Directors on technology strategies and investments.

Risk Ownership

The concept of risk ownership is to assign risks to the most appropriate person within the Company, usually the person with most influence over the activity. This is because risks that are not owned are often not managed. Therefore, clarity about personal responsibilities is important to process effectiveness.

The risk owner may delegate tasks to members of his team; however he ultimately remains responsible for the management of the risk.

Risk Culture

Risk culture is a term describing the values, beliefs, knowledge and understanding about risk shared by a group of people with a common purpose, in particular the employees of an organisation.

The Company's culture reflects the entity's ethics: the values, beliefs, attitudes, desired behaviours, and understanding of risk. Culture supports the achievement of the Company's mission and vision. Through a risk-aware culture, the Company stresses the importance of managing risk and encourages transparent and timely flow of risk information.



The Company needs to take risks to achieve its objectives. Defining risk culture is important as an inappropriate risk culture will inadvertently lead in allowing activities that are contrary to the Company's stated policies and procedures.

The Board is committed to creating a culture where effective risk management is an integral part of the way people work and strives to implement the correct risk culture through the following 5 main components:

- 1. Strong leadership
- 2. Involvement of all stakeholders in all stages of the risk management process
- 3. Emphasis of training in risk management procedures and internal controls
- 4. Accountability for actions
- 5. Communication and openness on all risk management issues

The defined risk appetite and tolerance limits forms part of the risk culture the Board wishes to pass on to Management and employees as they provide guidance on the risks which the Company is willing to take to achieve the strategic goals.

The Company has a remuneration policy in place to ensure that the remuneration awards do not threaten the Company's ability to maintain an adequate capital base and remuneration arrangements with service providers do no encourage risk-taking that is excessive in view of the Company's risk management strategy and long-term interests. Details of the remuneration to directors are found in Note 7 to the Financial Statements.

3.2 Fit and Proper Requirements

The Company has in place a fit and proper policy which sets out the procedure for assessing the fitness and propriety of the persons who effectively run the undertaking or have other key functions, both when being considered for the specific position and on an on-going basis.

Prior to appointment of a Director, a General Manager, a Senior Manager or a Person responsible for a Key Function the individual will be required to provide to the Company the following documentation:

- a duly completed Personal Questionnaire;
- a duly completed Conflict of Interest Questionnaire;
- Curriculum Vitae;
- copies of major qualification certificates;
- copies of reference letters; and
- copy of Police Conduct Certificate



These shall be considered together with a list of people, management and business skills to determine whether the person is fit and proper.

For key functions, approval from the MFSA is required prior to appointment by the Company's Board.

On annual basis the Board carries out a self-assessment and an assessment of General Managers, Senior Managers and Persons responsible for Key Functions in order to confirm that these are still 'fit and proper'. In particular, they are required to confirm on an annual basis that the replies contained in the Personal Questionnaire and in the Conflict of Interest Questionnaire submitted by them upon engagement are still valid and that no material changes known to them have occurred.

3.3 Risk Management System including the Own Risk and Solvency Assessment

The Board has taken active steps to implement an embedded risk management system in the Company. Implementing the risk management system was not viewed as a tick-box exercise to satisfy regulation requirements arising from Solvency II and the Insurance Business Act, but as a structure for adequate risk management, which will result in numerous benefits to the Company, including, but not limited to, reduction of exposure to certain hazard risks and an increased ability to fulfil Company objectives.

The Company's risk management system covers all significant risks and incorporates the following:

- A risk management strategy the strategy includes the risk management objectives, key risk management principles, risk appetite and tolerance limits and assignment of responsibilities across all the activities of the Company. Critical to an effective risk management strategy is alignment to the Company's overall business strategy.
- Processes and procedures these are in place to enable the Company to identify, assess, manage, monitor and report the risks it is exposed to.
- A risk management policy the policy includes a definition and categorisation of all the significant risks which the Company faces, by type, and the levels of acceptable risk limits for each risk type. It also documents how the Company should implement its risk strategy, facilitate control mechanisms and takes into account the nature, scope and time horizon of the business and the risks associated with it.
- Internal reporting procedures these have been set up to ensure that the information on the risk management system is actively monitored and managed by all relevant staff and the Board. This includes reports submitted to the Risk Management Committee and to the Board.
- An appropriate ORSA process. The Company conducts and prepares an ORSA document on an annual basis, or immediately following the identification of any significant change to Company's risk profile,



whichever is the earlier. The ORSA document, which is drafted following the input of all key functions and senior management, provides a description of:

- o all material risks from all assets and liabilities identified by the Company
- o management practices, systems and controls, including risk mitigation for these risks
- o the quality of processes and inputs, and in particular the related governance issues in place
- o the link between business planning and the overall solvency needs
- explicit identification of possible emerging risk scenarios
- o assessment of potential stresses

The Company assesses its overall solvency needs and expresses the overall solvency needs in quantitative terms, while complementing the quantification by a qualitative description of the material risks.

The assessment of the Company's own risks forms an important part of the decision making process of the Company. The determination of the overall solvency needs contributes to assessments of whether to retain or transfer risk and how best to optimise the Company's capital management. In this respect, the ORSA allows the Company to assess its overall solvency needs to match its exposure to risk. In light of the above, the overall solvency needs bring together the Company's risk profile and its approved risk tolerance limits.

The ORSA is reviewed and approved by the Board of Directors, following which its results and conclusions are communicated to all relevant staff.

The results of the last ORSA process are documented in Section 6.1.

3.4 Internal Control System

The Board of Directors adopts the Three Lines of Defence Model which provides a simple and effective way to enhance communications on risk management and internal control by clarifying essential roles and responsibilities.

The Senior Management team is responsible to set the tone at the top and provide foundation and create discipline and structure for an effective control environment. Control environment factors include the integrity, ethical values and competence of the Company's people; management's philosophy and operating style; the way management assigns authority and responsibility, and organises and develops people; and the attention and direction provided by the Board.





Three Lines of Defence Model

Primary responsibility for the application of the Risk Management Function lies with Operational Management – the first line of defence. Operational management has ownership, responsibility and accountability for assessing, controlling and mitigating risks together with maintaining effective internal controls.

Support for and challenge on the risk management activities including the identification, measurement, monitoring, management and reporting of risk are performed by the Risk Management Function, the Compliance Officer and the respective Board Committees set up by the Board, each having their own separate terms of reference – the second line of defence.

Independent and objective assurance on the robustness of the Risk Management Function and the appropriateness and effectiveness of internal control is provided by the Internal Auditors. In order to maintain complete independence the Company outsources the Internal Audit Function to a third party service provider.

An external line of defence is found through the work performed by the external auditors, who annually audit and provide the shareholders with reasonable assurance that the financial statements are free from material misstatement due to fraud and error.

Through the internal control system implemented by the Board above, it is able to provide to its stakeholders reasonable assurance regarding the achievement of objectives in the following categories:

- effectiveness and efficiency of operations
- reliability of financial reporting
- compliance with applicable laws and regulations.



3.5 Internal Audit Function

The role of the Internal Audit is to be an independent, objective assurance and consulting activity designed to assist with the Company's risk management processes including determining whether an effective governance, risk management and internal control environment exists and is being maintained.

The Internal Audit activity's responsibilities are defined by the Audit Committee as part of their oversight role.

The key responsibility of the Internal Audit is to the Board of Directors in discharging its governance responsibilities and to perform the following functions:

- evaluating the Company's governance processes including ethics;
- performing an objective assessment of the effectiveness of risk management and the internal control framework; and
- systematically analysing and evaluating business processes and associated control.

Internal Audit does not assume any operational responsibility or authority over any of the activities audited, unless it can be reasonably established that such operational involvement will not impair the independence of the Internal Audit Function. Consequently, Internal Audit does not implement controls, develop procedures, install systems, prepare records or engage in any other activity that may impair their judgement.

Internal Audit demonstrates the highest level of professional objectivity in obtaining, evaluating and communicating information and findings about the activity or process under review.

The Company has outsourced the Internal Audit Function. During 2017, the Internal Audit Function carried out two Internal Audits, the results of which were satisfactory to the Board.

3.6 Actuarial Function

The role of the Actuarial Function is to assist the Board of Directors in discharging its responsibilities for the management and controlling the significant risks to which the company may be exposed.

The Actuarial Function is responsible to:

- coordinate the calculation of technical provisions;
- ensure the appropriateness of the methodologies and underlying models used as well as the assumptions made in the calculation of technical provisions;
- assess the sufficiency and quality of the data used in the calculation of technical provisions;
- compare best estimates against experience;



- inform the administrative, management or supervisory body of the reliability and adequacy of the calculation of technical provisions;
- oversee the calculation of technical provisions in the cases set out in Article 82;
- express an opinion on the overall underwriting policy;
- express an opinion on the adequacy of reinsurance arrangements; and
- contribute to the effective implementation of the risk-management system, in particular with respect to the risk modeling underlying the calculation of the capital requirements.

The Company has outsourced the Head of Actuarial Function ("HoAF") and Actuarial Function. The HoAF coordinated the calculation of the technical provisions ensuring that the calculation is compliant with the requirements regarding the calculation of technical provisions and reported on those calculations to Elmo including whether there are any uncertainties connected to this calculation in the Actuarial Function Report, during November 2017.

3.7 Outsourcing

To conduct operations as effectively and efficiently as possible, the Company finds it advantageous to outsource certain functions. The Company has in place an outsourcing policy to ensure that the development and implementation of any proposal to outsource operational functions are carried out in a rigorous, transparent and a consultative manner that ensures the Company's best interests are served.

Notwithstanding the procedures in place, effort is made to maintain several activities or functions in-house and only outsource them in case of situations wherein finding suitable replacement would be cumbersome and would result in the interruption of internal Company processes. These include underwriting, claims, accounting and marketing.



4. Risk Profile

The objective of the risk management strategy employed by the Company is primarily to:

- fully integrate risk management into the culture of the Company
- ensure that the risk management framework is understood and implemented by staff with an operational responsibility for risk
- ensure the benefits of risk management are realised through maximising opportunities and minimising threats
- ensure consistency throughout the Company in the management of risk

The Board determined that the risk management system of the Company covers the following areas of risk:

- 1. *Underwriting and reserving risk* the risk of loss, or of adverse change in the value of insurance liabilities, due to inadequate pricing and reserving assumptions. It includes fluctuations in the timing, frequency and severity of insured events/claims settlements
- 2. Reinsurance risk the risk of being unable to obtain insurance from a reinsurer at the right time and at an appropriate cost
- 3. Market and Investment risk the risk of loss in value of the investment portfolio due to market volatility
- 4. Liquidity risk the risk that undertakings are unable to realise investments and other assets in order to settle their financial obligations when they fall due
- 5. Asset-liability management risk the management of a business in such a way that decisions on assets and liabilities are coordinated in order to manage the exposure to the risk associated with the variation of their economic values. The Board decided to consider this risk within the same category of Liquidity Risk
- 6. Credit risk the risk of loss resulting from fluctuations in credit standing of counterparties
- 7. *Operational risks* the risk of loss arising from inadequate or failed internal processes, or from personnel and systems, or from external events

The Board considers the accumulation and interaction of policies it writes and how these are to be managed within the underwriting and reinsurance risk categories. Concentration risks with respect to credit counterparties and investment risks are considered within the respective risk categories as well. Interaction between risk categories are considered during the risk assessment exercises when determining the impact and likelihood of each risk.



4.1 Underwriting and Reserving Risk

The directors manage exposure to insurance risk through an Underwriting Committee (U.C.) that considers aggregation of risk, and establishes risk retention levels.

The underwriting strategy attempts to ensure that the risks underwritten are well diversified in terms of type and amount of risk and industry. Disciplined underwriting, encompassing risk assessment, risk management, pricing and exposure control is critical to the company's success.

The goal is for underwriters to be in a position to:

- Understand and assess each risk,
- Make appropriate decisions within their area of competence and authority limits,
- Differentiate between risks,
- Apply suitable terms and conditions in order to manage the portfolio,
- Control exposure,
- Improve the predictability of the loss experience and make appropriate use of the company's technical capacity.

Each of the company's underwriters has a specific license that sets clear parameters for the business that they can underwrite, based on the competence of the individual underwriter. The U.C. looks at company underwriting issues, reviewing and agreeing underwriting direction and setting policy and directives where appropriate, and limits on the overall retention of risk that the company carries. The company's management of the underwriting and claims risks restricts underwriting of specific high risk classes of business to underwriters with appropriate technical competence and includes reviewing the performance and management of selected individual insurance portfolios throughout the company.

Pricing is generally based upon historical claims frequencies and claims severity averages, adjusted for inflation and trended forward. While claims remain the company's principal cost, allowance is also made in the pricing procedures for acquisition expenses, administration expenses, investment income, the cost of reinsurance, and for a profit loading that adequately covers the cost of the capital exposed to risk.

The company has the right not to renew individual policies or to reprice on renewal, it can impose deductibles and it has the right to reject the payment of a fraudulent claim.

Claims handling - risks surrounding known claims are mitigated through the Company's in-house teams of skilled claims technicians who apply their experience and knowledge to the circumstances of individual claims. These teams are responsible for investigating and adjusting claims, together with specialist independent loss adjustors that might be engaged depending on exigencies. Claim estimates are reviewed periodically and adjusted on the basis of information that becomes available specific to the claim as well as changes in external factors such as judicial decisions and legislation. The Company generally pursues early settlement of claims to reduce its exposure to unpredictable developments.



Sources of uncertainty in the estimation of future claim payments - claims on contracts are accounted for on a claims-occurrence basis. The Company is liable for all insured events that occurred during the term of the contract, even if the loss is discovered after the end of the contract term. As a result, the estimation of claims incurred but not reported ('IBNR') is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the company. Certain classes of business can take several years to develop, in particular claims involving casualty, and are therefore subject to a greater degree of uncertainty than other classes of business that are typically settled in a shorter period of time.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and recoveries. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is possible that the final outcome will prove to be different from the original liability established. The liability for these contracts comprises a provision for IBNR in the Company's technical accounts.

In calculating the estimated cost of unpaid claims, the Company uses a combination of estimation techniques, based partly on known information and partly on statistical analyses of a historical experience.

Reserves are analysed by line of business. Case reserves are established on each individual claim and are adjusted as new information becomes known during the course of handling the claim. Lines of business for which claims data (e.g. paid claims and case reserves) emerge over a long period of time are referred to as long tail lines of business. Lines of business for which claims data emerge more quickly are referred to as short tail lines of business. Risks underwritten by the Company are typically short tail, although certain lines of business may take longer to develop, including, for example, personal accident and employers' liability.

The Company's claims managers regularly review reserves for both current and prior accident years using the most recent claims data. These reserve reviews incorporate a variety of judgments, and involve extensive analysis. The ultimate cost of outstanding claims, including claims incurred but not reported, is subsequently estimated through statistical analyses of historical claims trends, which are projected forward giving greater weighting to recent years. Additional qualitative judgment is applied to assess the extent to which past trends may not apply in the future.

4.2 Market and Investment Risk

Market and Investment risk is split into three main risk categories:

Interest Rate Risk

In general, the company is exposed to risk associated with the effects of fluctuations in the prevailing levels of market interest rates. Assets issued at variable rates expose the company to cash flow interest rate risk. Assets issued at fixed rates expose the company to fair value interest rate risk. Interest rate risk is principally managed through the investment in debt securities having a wide range of maturity dates. Moreover, investment parameters exist to limit exposure to any one particular issuer and any one particular security.



Price risk

The company's financial assets are also susceptible to the risk of changes in value due to changes in the prices of equities in respect of investments held and classified on the balance sheet as fair value through profit or loss. The directors manage this risk of price volatility by entering into a diverse range of investments including equities and collective investment schemes. The company has an active Investment Committee that has established a set of investment guidelines that is also approved by the Board of Directors. These guidelines provide parameters for investment management, including contracts with external portfolio managers. The directors review market value fluctuations arising on the company's investments on a regular basis. Investment parameters and diversification procedures also consider solvency restrictions.

Currency risk

Currency risk arises from the possibility that fluctuations in foreign exchange rates will impact on the amounts that are paid to settle liabilities and on the amounts that are realised from the company's assets. Most of the company's liabilities are in local currency and are therefore not subject to currency risk. The company's exposure to foreign exchange risk arises primarily from investments that are denominated in currencies other than the euro. The company's Investment Committee establishes allowable thresholds with regards to the company's exposure to foreign exchange risk.

4.3 Counterparty Default and Credit Risk

Credit risk is the risk that a counterparty will be unable to pay amounts in full when due. Key areas where the company is exposed to credit risk are:

- Investments and cash and cash equivalents;
- Reinsurers' share of insurance liabilities;
- Amounts due from reinsurers in respect of claims already paid;
- Amounts due from policy holders and insurance intermediaries.

The company places limits on the level of credit risk undertaken from the main categories of financial instruments. These limits also take due consideration of the solvency restrictions imposed by the relevant Regulations. The investment strategy of the company considers the credit standing of the counterparty and control structures are in place to assess and monitor these risk thresholds.

The company structures the levels of credit risk it accepts by limiting as far as possible its exposure to a single counterparty or groups of counterparty. Limits on the level of credit risk are approved by the directors, and the credit terms allowed depend on the distribution channel through which business is secured. Frequent meetings are held, attended by directors, in order to monitor the overall credit situation, and to take remedial measures as



appropriate. The directors consider that the company is not exposed to material concentration of credit risk in respect of trade debtors due to the large number of customers comprising the company's debtor base.

Reinsurance is used to manage insurance risk. This does not, however, discharge the company's liability as primary insurer. If a reinsurer fails to pay a claim for any reason, the company remains liable for the payment to the policyholder. The creditworthiness of reinsurers is monitored on an annual basis by reviewing their financial strength prior to finalisation of any contract. The company's policy is to only contract reinsurers with a minimum rating of A-.

The company is also exposed to credit risk for its cash at bank and investments. The company's cash is placed with quality financial institutions.

4.4 Liquidity and Asset Liability Matching Risk

The company's exposure to liquidity and asset liability management risks arises from the eventuality that the frequency or severity of claims are greater than estimated. Liquidity risk is the risk that cash may not be available to pay obligations when due at a reasonable cost.

The directors do not consider these risks to be significant given the nature of the company's financial assets and liabilities. The company's financial assets are considered to be readily realisable as they consist of local and foreign securities listed on recognised stock markets. Moreover, the company ensures that a reasonable level of funds is available at any point in time for unexpected large claims and the company may also resort to overdraft facilities which provide a short-term means of finance.

4.5 Operational Risk

Operational risks may arise from the following sub-categories:

Strategic Risks	Lack of strategic planning and objectives, poor business decisions and lack of monitoring and responsiveness to changes in the business environment		
People's Risks	Lack of succession planning and recruitment, individual's goals not aligned		
	with Company's goals and workplace safety		
IT Risks	Inadequate system design or capability to maintain business functionality,		
	information security (exposure to loss of records and data leakage)		
Cyber Risks	Information security (exposure to loss of records and data leakage) and		
	breakdown of IT Systems		
Internal Control Failure including	Failure of internal control processes due to incorrect design and		
Fraud	implementation or management override		
Project and Change	Failure to deliver the expected benefit of an initiative or costs exceeding		
Management	benefits, inadequate implementation of a project initiative		



Regulatory and Compliance	Breach of applicable law/regulations, including adherence to regulatory		
Risks	timeframes; Frequent changes in legislation and lack of staff awareness of		
	compliance requirements resulting in misconduct		
Competition	Failure to monitor market trends and customers' needs		
Business Continuity	Any event that disrupts the business operations of the Company and/or its		
Management	performance and lack of planning ahead of managing the aftermath of such		
	event		
Reputational and Brand Name	Significant market, operational and strategic failures leading to loss of		
Risks	reputation and possibly litigation and regulatory action		
Outsourcing	Excessive reliance on outsourced service, inadequate level of service		
	obtained from the provider and/or breach of data confidentiality		
Distribution vulnerability	Loss of business to a distribution channel and over-reliance on a particular		
	distribution channel		
Capital Management	Failure to maintain adequate capital to meet the SCR and MCR requirements		
	under the Standard Formula		

The Company undergoes strategic thinking and planning initiatives on an annual basis to clearly set the direction forward. The exercise sets out key performance indicators which should be reached in order to ensure maximum value to stakeholders. Furthermore, on a yearly basis, the Directors of the Company determine premium targets and set the overall tone for the business plan of the forthcoming year.

The Company manages people's risk through its Human Resource Manager who is supported by members of Senior Management. The Company is currently in the process of further strengthening its human resources function through third party consultancy assistance.

IT has been the major investment by the Company in the past years. The Company has also built an IT team in order to ensure that IT satisfies business requirements. The IT department is also responsible for the management of IT safety, including cyber risks. An array of IT policies are in place in order to mitigate IT risks.

All departmental managers are responsible to establish all relevant internal controls within their area of responsibility in line with the Internal Control Policy. The Company outsources the internal audit function to a third party firm in order to provide additional assurance to the Board of Directors on the adequacy of internal controls. A Fraud Policy has also been set up with respect to the procedures necessary to combat and report fraud.

The compliance officer is responsible to manage compliance risks. Laws and regulations are reviewed when introduced, deadlines are monitored actively and compliance updates are rolled-out to staff to bring their attention to the matter. A complaints register is maintained by the compliance officer to keep record of all formal complaints.

The Company constantly reviews the market to determine any trends which are arising in pricing and policy covers. Staff have been appointed to handle customer care, which includes carrying out regular surveys and reviewing comments on social media and other sources. The results of the trends are then discussed at Committee level and during the strategic thinking exercises.



The Company frequently considers the events which may impact business continuity and has established and formalised a Disaster Recovery Plan which prescribes preparedness procedures to deal with disasters and their aftermath. The plan is tested on an annual basis by the Disaster Recovery Team and presentations and memos are distributed to Senior Management and staff to raise awareness on the risks and actions to be carried out.

Certain distributions are considered key for the generation of good premiums. Good relations are maintained with all distribution channels, including invitations to Company social events. The Company controls its reliance on a particular distribution channel by reviewing statistics on a monthly basis at Underwriting Committee level.

The Company strives to maintain adequate capital levels through portfolio diversification to reduce market risk exposure, a well-balanced underwriting portfolio to reduce underwriting risk exposure and retaining an amount of profits within the Company to build up capital.

4.6 Reinsurance Risk

The company reinsures a portion of the risks underwritten to control exposure to losses, to reduce volatility, and to protect capital. The type of reinsurance cover, and the level of retention, are based on the company's internal risk management assessment, which takes into account the risk being covered and the sums assured. The reinsurance strategy and programme are set and agreed by the Reinsurance Committee on an annual basis. The reinsurance arrangements include a mix of proportional, facultative and non-proportional cover, which limit the liability of the company to any one individual claim or event.

Monthly reviews of aggregates are carried out to ensure that adequate reinsurance is in place. Periodical meetings are held with the company's reinsurance brokers, the purpose of which is to systematically agree the renewal process of the company's reinsurance requirements, and to ensure a formalised means of communication between Elmo and its reinsurance brokers. Good "ad hoc" contact with reinsurance brokers is maintained during the year when dealing with risks that are not catered for by standard reinsurance treaties.

The company monitors the financial condition of reinsurers on an ongoing basis, and reviews its reinsurance arrangements regularly to ensure that its counterparty exposure to individual reinsurance groups is within the parameters set by the U.C., and the MFSA. The company does not place reinsurance with reinsurers having a credit rating lower than 'A-'.



5. Valuation for Solvency Purposes

Assets and liabilities under Solvency II are valued in accordance to the Solvency II Directive. "The primary objective of valuation as set out in Article 75 of Directive 2009/138/EC requires an economic, market-consistent approach to the valuation of assets and liabilities. According to the risk-based approach of Solvency II, when valuing balance sheet items on an economic basis, undertakings need to consider the risks that arise from a particular balance sheet item, using assumptions that market participants would use in valuing the asset or the liability."

The values of the assets and liabilities in the IFRS financial statements have been used with some adjustments as outlined in the following sections. These adjustments are in line with the recommendations in the Technical Specifications. A comparison of asset figures under both Solvency II and IFRS is set out below:

Balance Sheet	as at 31 December 2017		
	SII	IFRS	Difference
	€ '000s	€ '000s	€ '000s
ASSETS			
Intangible assets - computer software Tangible assets:	-	49	(49)
- land and buildings	6,534	6,534	-
- plant and equipment	124	124	-
Investments:			
- investment in associated undertaking	66	66	-
- investment property	1,188	1,188	-
- other investments:			
• equities	13,357	13,357	-
• bonds	4,468	4,412	56
■ loans and receivables	62	62	-
Subordinated loan receivable	203	200	3
Deferred taxation	194	194	-
Reinsurers' share of technical provisions	3,374	5,419	(2,044)
Deferred acquisition costs	-	1,048	(1,048)
Debtors:			
- arising out of direct operations	5,702	5,702	-
- other debtors	185	185	-
Prepayments and accrued income	29	88	(59)
Cash at bank and in hand	6,967	6,967	-
TOTAL ASSETS	42,454	45,595	



Balance Sheet	as at 31 De		
	SII	IFRS	Difference
	€'000s	€'000s	€'000s
CAPITAL AND RESERVES			
Called up share capital	5,000	5,000	-
Revaluation reserve	3,036	3,036	-
Profit and loss account	10,104	10,104	-
Reconciliation reserve	434		434
TOTAL EQUITY	18,574	18,140	
LIABILITIES			
Technical Provisions		21,546	(21,546)
- best estimate	18,151		18,151
- risk margin	591		591
Deferred taxation	1,093	932	161
Creditors:			
- interest-bearing borrowings	518	518	-
- creditors arising out of direct insurance operations	3,032	3,032	-
- accruals	319	319	-
- deferred reinsurance commissions	-	931	(931)
Current taxation	177	177	-
TOTA LIABILITIES	23,880	27,455	
TOTAL EQUITIES AND LIABILITIES	42,454	45,595	

5.1 Assets

Intangible assets

The value of intangible assets has been removed from the Solvency II Balance Sheet in accordance with Article 12 of the Regulation.

Land and buildings and Investment Property

Land and buildings and investment property were valued in accordance with Article 8 of the Regulation and is consistent with the valuation approach under IFRS. These have been stressed under the property risk module within the market risk module.



Tangible assets - plant and equipment

Plant and equipment were valued in accordance with Article 8 of the Regulation and is consistent with the valuation approach under IFRS. These assets have been stressed as an Equity Type 2 within the equity risk module in line with clarifications issued by EIOPA.

Investments in associated undertaking

Investments in associated undertaking were valued in accordance with Article 8 of the Regulation by using the equity method of accounting as per IFRS. This has been classified as other equity in the SCR calculation and stressed under the equity risk module.

Equities

Equities were valued in accordance with Article 8 of the Regulation by using the last available quoted active market prices which is consistent with the valuation approach under IFRS. Equities were classified under "EEA or OECD Equities" and "Other Equities" and then stressed according to their classification under the equity risk module. Equities also include exposures in foreign currencies which were stressed under the currency risk module.

Bonds, Loans and receivables, and Subordinated loans receivable

Bonds, loans and receivables, and subordinated loans receivable were valued in accordance with Article 8 of the Regulations. Bonds and loans and receivables were valued using the last available quoted active market price and includes the value of accrued interest. Subordinated loans were valued using the cost approach and includes the value of accrued interest. This is consistent with the valuation approach under IFRS, with the exception that accrued interest is shown as a separate line item under IFRS.

These assets were stressed under the interest rate, spread and concentration risk modules under market risk. Bonds also include exposures in foreign currencies which were stressed under the currency risk module within market risk.

Deferred tax asset

Deferred tax asset was valued in accordance with Article 15 of the Regulation and is consistent with the valuation approach under IFRS.



Reinsurers' share of technical provisions

Reinsurers' share of technical provisions have been stressed under counterparty default risk. The calculation of the Solvency II reinsurers' share of technical provisions is explained in section 5.2.

Deferred acquisition costs

Deferred acquisition costs have been removed from the Solvency II Balance Sheet as they are included as part of the calculations to arrive to the Best Estimate Technical Provisions figure.

Debtors and Cash at bank and in hand

Trade and other receivables and cash at bank and in hand were valued in accordance with Article 8 of the Regulation and is consistent with the valuation approach under IFRS. These have been stressed under the counterparty default risk module. Cash at bank also includes exposures in foreign currencies which are stressed under the currency risk module within market risk.

Prepayments and accrued income

Prepayments were valued in accordance with Article 8 of the Regulation and is consistent with the valuation approach under IFRS. These have not been stressed in the SCR computation. Accrued interest on bonds, loans and receivables and subordinated loan receivables have been removed from this line item and added to the respective line item under the Solvency II balance sheet to arrive to the Solvency II valuation of the respective line item. Accrued interest has therefore been stressed under the modules of the above items.



5.2 Technical Provisions

The table below shows the change in technical provisions from the financial statement to Solvency II by line of business:

	Finar	ncial Statemen	ts	1	2		
SII Line of Business	Gross claims reserving including IBNR	UPR	Total	Adjustments to determine the Best Estimate	Risk Margin	Gross SII Technical Provisions € '000s	
	€ '000s	€ '000s	€ '000s	€ '000s	€ '000s		
Fire and other damage to property							
insurance	2,357	2,056	4,413	(1,329)	22	3,106	
General liability insurance	539	233	772	(189)	28	612	
Other motor insurance	1,678	1,819	3,496	(482)	133	3,147	
Motor vehicle liability insurance	7,209	3,345	10,554	(987)	309	9,876	
Workers' compensation insurance	986	287	1,273	(44)	67	1,277	
Other lines of business	434	604	1,038	(365)	32	723	
Total	13,202	8,344	21,546	(3,395)	591	18,741	

SII Line of Business	Gross SII Technical Provisions	3 Reinsurers share of SII technical provisions € '000s	4 Counterparty default adjustment € '000s	Net SII Technical Provisions € '000s	
Fire and other damage to property insurance General liability insurance Other motor insurance Motor vehicle liability insurance Workers' compensation insurance Other lines of business	3,106 612 3,147 9,876 1,277 723	2,438 (20) (169) 1,059 (62) 137	(5) 0 0 (4) 0	673 632 3,316 8,820 1,339 587	
Total	18,741	3,382	(8)	15,367	



Below is a description of each step of the change in technical provisions:

1. Adjustments to determine the Best Estimate Technical Provisions

1A. Margin over best estimate for outstanding claims and allowance for Solvency II expenses

The following standard actuarial methods were used to calculate the best estimate of claims reserves including expenses (i.e. booked reserves in the financial statements less the margin over the best estimate and allowance for expenses):

- Paid Chain Ladder Method
- Incurred Chain Ladder Method
- Paid Bornhuetter Ferguson Method
- Incurred Bornhuetter-Ferguson Method
- Average Cost Per Claim Method
- Expected Loss Ratio Method

In determining the best estimate using these methods, we have relied on:

- ◆ Claims triangles (constructed to include allocated and unallocated claims expenses) from 2000 2017
- Tail factors on the liability lines to allow for longer reporting and settlement delays associated with liability lines of business
- Expert Actuarial judgement where necessary particular in respect of:
 - Emerging trends or events which will not be present in the historic claim data used to project ultimate losses i.e. the additional allowances made for Events not in Data ("ENID's")/ Binary Events; and
 - Selection of development patterns, Initial Expected Loss ratios and method selections.

Note that allocated and unallocated expenses associated with settling claims are implicitly included in the claims projections due to the construction of the claims triangles, Claims triangles used in the projections include paid and incurred Allocated Loss Adjustment Expenses ("ALAE") amounts and therefore the claims projections implicitly include costs associated with future claims expenses. The ALAE triangles are constructed based on an analysis carried out such that the claims department salaries and overheads such as property costs, claims management etc. are aggregated to a global Paid ALAE figure. This amount is divided by the total Gross Claims Paid figure to obtain the percentage to be applied to the pure paid claims triangles resulting in an expense allowance by line of business.

1B. Release of expected profits in UPR

In calculating the premium provision, a loss ratio based on loss history (claims triangles as mentioned above) and the performance of the current accident year to date was applied. In all cases, the loss ratio calculated for the accident year 2017 was applied to the UPR to estimate claims arising from unexpired risks. This loss ratio makes an implicit allowance for claims expenses as they are incorporated in the triangulated data as discussed above.



An allowance for binary events and expenses associated with servicing of in force policies has been made for within the premium provision.

1C. Discounting

Both claims and premium provisions cashflows were projected based on claims payment pattern history and premium income history. These were discounted by the year end 2017 yield curves as published by EIOPA.

2. Risk Margin

The risk margin was calculated without simplification. Each component of the SCR was calculated at each future date assuming no future business was written. This was then discounted using the year end 2017 yield curve and a 6% cost of capital was applied.

The calculation of the risk margin relies on the cashflow assumptions used to calculate the technical provisions.

Non-Life Underwriting Risk and Health Underwriting Risk was calculated individually for each line of business. The risk margin was allocated to each line of business based on the underwriting risk used to determine it.

3. Reinsurers' share of SII Technical Provisions

This was calculated by first determining the net technical provisions. To derive the net results, we primarily used net to gross paid, ultimate claims, reserve and premium ratios (mostly the incurred or premium ratios were selected) which we applied to the gross ultimate claims. Net premium provisions were determined by using the net loss ratio for underwriting year 2017 as implied from the net claims methodology above.

4. Counterparty default adjustment

Counterparty default risk was calculated in line with the technical specifications using the assumptions outlined in the assumptions table below.

Uncertainty regarding technical provisions

- The choice of loss ratio for the premium provision is informed by historic and current year's to date
 accident year loss ratios. The unearned portion of the 2017 underwriting year may develop adversely or
 more favourable than the loss ratios selected.
- The development patterns used to calculate the best estimate of claims provisions are based on historical claims settlement patterns. Future claims development may not reflect historic development.



- The reinsurers' share of technical provisions is based on historic net loss ratios. The number of claims and relative size of each claim could have an impact on the net technical provision not captured in the loss ratio.
- The payment patterns used in determining the cashflows may not be reflected in reality, particularly with respect to claims payments. They are however based on historic claims settlement patterns and can be considered a best estimate.
- Future claims payments will be impacted by future claims inflation. An allowance for claims inflation is implicit within the projection methods we have used and we have not made any additional explicit adjustments to our selected development patterns.
- Direct claims handling expenses can be expected to impact future claim payments. Our estimates are intended to allow fully for future direct expenses by using the rate implicit within the historical claims development. Therefore, no explicit adjustment has been made for future direct expenses.
- The counterparty default adjustment is estimated and no analysis has been carried out on the actual probability of default or loss given default of the reinsurers.
- Other sources of uncertainty include but are not limited to:
 - Change in future claims / regulatory environment
 - Actual future claims inflation, whether from economic or non-economic drivers, may differ from that implied by historic data or explicit inflation assumptions where these have been made;
 - Latent claims emergence;
 - Changes in mix of business over time, for example due to underwriting action; and
 - Some long tailed segments that are material in reserve terms have limited / low volumes of historic data which may reduce reliability of historic claims experience.

The tables below show the assumptions used to determine the Solvency II technical provisions:

	Past Claims Settlement Pattern											
	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
Fire and other damage to property												
insurance	79%	11%	4%	4%	1%	0%	0%	0%	0%	0%	0%	0%
General liability insurance	43%	15%	7%	7%	6%	6%	5%	3%	3%	2%	1%	0%
Other motor insurance	28%	31%	54%	5%	22%	8%	-36%	-14%	1%	-4%	4%	1%
Motor vehicle liability insurance	44%	19%	10%	12%	5%	3%	3%	1%	1%	0%	0%	0%
Workers' compensation insurance	30%	20%	13%	9%	6%	3%	2%	1%	1%	0%	0%	14%

		Future Claims Settlement Pattern										
	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
Fire and other damage to property												
insurance	50%	41%	6%	2%	1%	-1%	0%	0%	0%	0%	0%	0%
General liability insurance	31%	28%	22%	2%	2%	2%	2%	2%	2%	2%	2%	4%
Other motor insurance	62%	37%	1%	0%	0%	-1%	0%	0%	0%	0%	0%	0%
Motor vehicle liability insurance	52%	33%	6%	2%	3%	2%	1%	1%	0%	1%	0%	0%
Workers' compensation insurance	5%	26%	20%	19%	10%	8%	5%	3%	2%	1%	1%	1%



	Commission Rate	Gross Loss Ratio	Net Loss Ratio	Probability of Default	Loss Given Default
Fire and other damage to property					
insurance	7%	35%	69%	0.24%	60%
General liability insurance	5%	26%	36%	0.24%	60%
Other motor insurance	5%	78%	88%	0.24%	60%
Motor vehicle liability insurance	5%	83%	93%	0.24%	60%
Workers' compensation insurance	5%	41%	63%	0.24%	60%

5.3 Other Liabilities

Deferred tax liability

The deferred tax liability has increased to reflect the movement from IFRS to Solvency II. The increase in own funds, as outlined by a positive Reconciliation Reserve in the Solvency II Balance Sheet, has been taxed at an estimated effective rate of 27.1% and a related deferred tax liability has been created on the Balance Sheet.

Deferred reinsurance commissions

Deferred reinsurance commissions have been removed from the Solvency II Balance Sheet as they are included as part of the calculations to arrive to the Best Estimate Technical Provisions figure.

Other liabilities

All other liabilities have been valued in accordance with Article 8 of the Regulation and is consistent with the value approach taken under IFRS.



6. Capital Management

The Company has implemented a Capital Management Policy in order to be able to comply with future requirements relating to own funds and capital management. Under Solvency II, sound and prudent management of the Company is implemented in the first instance through a Capital Management Policy. The policy describes the policies and practices to support the Company's business strategy and to ensure that it is sufficiently capitalised to withstand even severe macroeconomic recessions.

6.1 Own Funds

The Company's own funds are made up as follows:

	Tier 1 2017 €'000s	Tier 1 2016 €'000s
Called up share capital	5,000	5,000
Revaluation reserve	3,036	3,036
Profit and loss account	10,104	9,463
Reconciliation reserve	434	325
Total Own Funds	18,574	17,823

The Company has assessed the composition of its own fund items as at 31st December 2017 and considers that it is of the highest quality and comprises solely of Tier 1 Capital. The main movement from prior year relates to the profits for the year. Processes and procedures have been put in place so that any additional share capital is analysed prior to its injection. The analysis shall include the impact the classification will have on the Minimum and Solvency Capital Requirements and be presented to the Executive Directors for their review.

The Board of Directors take due care that the dividend distributions of the Company provide an adequate return on capital employed and also do not disrupt the operations or impact its ability to meet regulatory capital requirements.

Based on the calculations within the 2017 ORSA, the Directors have determined that the Company has sufficient eligible own funds to:

- continue its business on a going concern basis over the business planning time horizon
- meet its regulatory solvency target (100% SCR) for its current and projected business activities over the business planning time horizon



The following table provides a reconciliation between the Solvency II Own Funds and the Total Equity as per IFRS:

Reconciliation of Own Funds to Equity in the Financial State as at 31 December 2017	ements	
	€ '000s	€ '000s
Solvency II Own Funds		18,574
Items not recognised in the Financial Statements:		
- Risk Margin	591	591
Items not recognised in the Solvency II Balance Sheet:		
- Intangible assets	49	
- Deferred acquisition costs	1,048	
- Deferred reinsurance commissions	(931)	
		165
Change in valuation of Technical Provisions from		
Best Estimate calculation		(1,351)
Deferred tax movements		161
Resulting figure		18,140
Total Equity as per IFRS		18,140
Difference		-

None of the Company's own funds are subject to transitional arrangements and the Company has no ancillary own funds. No deductions are applied to own funds and there are no material restrictions affecting their availability and transferability.

6.2 Solvency Capital Requirement and Minimum Capital Requirement

The amount of the Company's Solvency Capital Requirement and Minimum Capital Requirement at the end of the reporting period are €8,458K and €3,700K respectively.



The table below shows the components of the SCR (using the Standard Formula) at 31 December 2017 and 2016:

Sub-modules SCR	2017	2016
	€ '000s	€'000s
Market	8,025	6,085
Default	2,246	2,173
Health	764	690
Non-life	3,879	3,362
Diversification Benefit	(3,855)	(3,337)
Basic SCR	11,058	8,973

SCR	2017	2016
Basic SCR	11,058	8,973
Operational	545	480
LACDT	(3,144)	(3,309)
Total	8,458	6,145

The Company uses EIOPA's Solvency II Standard Formula. It does not use Company specific parameters and does not use simplified calculations in its computation.

The basic SCR increased to €11,058K in 2017. The increase was mainly driven by an increase in market risk mainly due to a higher equity exposure. The value of the SCR has been reduced to allow for the loss absorbing capacity of deferred taxes ("LACDT"). This adjustment has been calculated in accordance with Article 207 of the Regulation and is equal to the change in value of deferred taxes that would result from an instantaneous loss of an amount that is equal to the Basic SCR plus Operational risk.

The MCR was calculated in accordance with the Commission Delegated Regulation. The table below shows the net best estimates and net written premiums for the year 2017 per line of business utilised in the calculation of the Linear MCR.



SII Line of Business	Net best estimate	Net written premiums in past 12 months	
	€ '000s	€ '000s	
Fire and other damage to property insurance	651	456	
General liability insurance	603	494	
Other motor insurance	3,183	3,694	
Motor vehicle liability insurance	8,512	6,685	
Workers' compensation insurance	1,272	498	
Other lines of business	555	683	
Total	14,777	12,510	
	_		

The following table summarises the calculation of the linear MCR, MCR cap and MCR floor:

Overall MCR calculation	2017	2016
	€ '000s	€ '000s
Linear MCR	2,399	2,138
MCR cap	3,806	2,765
MCR floor	2,115	1,536
Combined MCR	2,399	2,138
Absolute floor of the MCR	3,700	3,700
Minimum Capital Requirement	3,700	3,700

The absolute floor of the MCR of €3,700K applies for the Company and as at 31 December 2017, the Company had an MCR cover of 502%.



6.3 Any Other Information

The Company applies the Standard formula model and does not use an internal model to calculate the Solvency Capital Requirement.

There was no breach of the Solvency Capital Requirement (and hence the Minimum Capital Requirement) over the reporting period.





Appendix I: Annual Quantitative Reporting Templates

Appendix I: Annual Quantitative Reporting Templates

Annex I S.02.01.02 Balance sheet

Balance sneet		~ · · · ·
		Solvency II value
Assets	-	C0010
Intangible assets	R0030	0
Deferred tax assets	R0040	194
Pension benefit surplus	R0050	0
Property, plant & equipment held for own use	R0060	6,658
Investments (other than assets held for index-linked and unit-linked contracts)	R0070	19,141
Property (other than for own use)	R0080	1,188
Holdings in related undertakings, including participations	R0090	66
Equities	R0100	11,663
Equities - listed	R0110	11,656
Equities - unlisted	R0120	7
Bonds	R0130	4,468
Government Bonds	R0140	409
Corporate Bonds	R0150	4,060
Structured notes	R0160	0
Collateralised securities	R0170	0
Collective Investments Undertakings	R0180	1,694
Derivatives	R0190	0
Deposits other than cash equivalents	R0200	62
Other investments	R0210	0
Assets held for index-linked and unit-linked contracts	R0220	0
Loans and mortgages	R0230	203
Loans on policies	R0240	0
Loans and mortgages to individuals	R0250	0
Other loans and mortgages	R0260	203
Reinsurance recoverables from:	R0270	3,374
Non-life and health similar to non-life	R0280	3,374
Non-life excluding health	R0290	3,424
Health similar to non-life	R0300	-50
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	0
Health similar to life	R0320	0
Life excluding health and index-linked and unit-linked	R0330	0
Life index-linked and unit-linked	R0340	0
Deposits to cedants	R0350	0
Insurance and intermediaries receivables	R0360	5,702
Reinsurance receivables	R0370	0
Receivables (trade, not insurance)	R0380	185
Own shares (held directly)	R0390	0
Amounts due in respect of own fund items or initial fund called up but not yet paid in	R0400	0
Cash and cash equivalents	R0410	6,967
Any other assets, not elsewhere shown	R0420	29
Total assets	R0500	42,454
	•	-

Balance sheet		Solvency II value
Liabilities		C0010
Technical provisions – non-life	R0510	18,741
Technical provisions – non-life (excluding health)	R0520	17,245
TP calculated as a whole	R0530	0
Best Estimate	R0540	16,740
Risk margin	R0550	505
Technical provisions - health (similar to non-life)	R0560	1,497
TP calculated as a whole	R0570	0
Best Estimate	R0580	1,411
Risk margin	R0590	86
Technical provisions - life (excluding index-linked and unit-linked)	R0600	0
Technical provisions - health (similar to life)	R0610	0
TP calculated as a whole	R0620	0
Best Estimate	R0630	0
Risk margin	R0640	0
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650	0
TP calculated as a whole	R0660	0
Best Estimate	R0670	0
Risk margin	R0680	0
Technical provisions – index-linked and unit-linked	R0690	0
TP calculated as a whole	R0700	0
Best Estimate	R0710	0
Risk margin	R0720	0
Contingent liabilities	R0740	0
Provisions other than technical provisions	R0750	0
Pension benefit obligations	R0760	0
Deposits from reinsurers	R0770	0
Deferred tax liabilities	R0780	1,093
Derivatives	R0790	0
Debts owed to credit institutions	R0800	518
Financial liabilities other than debts owed to credit institutions	R0810	0
Insurance & intermediaries payables	R0820	1,268
Reinsurance payables	R0830	1,764
Payables (trade, not insurance)	R0840	496
Subordinated liabilities	R0850	0
Subordinated liabilities not in Basic Own Funds	R0860	0
Subordinated liabilities in Basic Own Funds	R0870	0
Any other liabilities, not elsewhere shown	R0880	0
Total liabilities	R0900	23,880
Excess of assets over liabilities	R1000	18,574

Annex I S.05.01.02 Premiums, claims and expenses by line of business

		Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)					reinsurance)	
		Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance
		C0010	C0020	C0030	C0040	C0050	C0060	C0070
Premiums written					•		•	•
Gross - Direct Business	R0110	232	239	643	7,036	3,887	701	4,433
Gross - Proportional reinsurance accepted	R0120	0	0	0	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0130	$>\!\!<$		\bigvee	\bigvee	$>\!\!<$		\sim
Reinsurers' share	R0140	119	9	144	351	193	503	3,977
Net	R0200	114	230	498	6,685	3,694	198	456
Premiums earned								
Gross - Direct Business	R0210	247	231	620	6,505	3,600	675	4,224
Gross - Proportional reinsurance accepted	R0220	0	0	0	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0230	>>	\searrow	\bigvee	\bigvee	$>\!\!<$	\searrow	\searrow
Reinsurers' share	R0240	125	9	144	351	193	490	3,804
Net	R0300	121	222	476	6,155	3,406	185	419
Claims incurred								
Gross - Direct Business	R0310	79	-18	121	4,322	2,191	151	1,137
Gross - Proportional reinsurance accepted	R0320	0	0	0	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0330	$>\!\!<$	$>\!\!<$	M	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
Reinsurers' share	R0340	40	0	0	308	0	89	1,010
Net	R0400	38	-18	121	4,014	2,191	62	126
Changes in other technical provisions								
Gross - Direct Business	R0410	0	0	0	0	0	0	0
Gross - Proportional reinsurance accepted	R0420	0	0	0	0	0	0	0
Gross - Non- proportional reinsurance accepted	R0430	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
Reinsurers'share	R0440	0	0	0	0	0	0	0
Net	R0500	0	0	0	0	0	0	0
Expenses incurred	R0550	13	98	192	2,181	1,213	57	-292
Other expenses	R1200	$>\!\!<$	\sim	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
Total expenses	R1300	$>\!\!<$	$>\!\!<$	\sim	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$

Annex I S.05.01.02 Premiums, claims and expenses by line of business

		Line of Business for: non-life insurance and reinsurance obligations (dire business and accepted proportional reinsurance)			
		General liability insurance	Assistance	Miscellaneous financial loss	Total
		C0080	C0110	C0120	C0200
Premiums written					
Gross - Direct Business	R0110	522	124	164	17,982
Gross - Proportional reinsurance accepted	R0120	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0130		$\bigvee\!$	\searrow	0
Reinsurers' share	R0140	28	6	141	5,471
Net	R0200	494	118	23	12,510
Premiums earned					
Gross - Direct Business	R0210	576	111	171	16,960
Gross - Proportional reinsurance accepted	R0220	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0230	\sim	\bigvee	\searrow	0
Reinsurers' share	R0240	28	6	147	5,298
Net	R0300	548	105	24	11,661
Claims incurred					
Gross - Direct Business	R0310	106	56	1	8,146
Gross - Proportional reinsurance accepted	R0320	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0330	\searrow	$\searrow \searrow$	>>	0
Reinsurers' share	R0340	2	0	2	1,452
Net	R0400	104	56	0	6,694
Changes in other technical provisions					
Gross - Direct Business	R0410	0	0	0	0
Gross - Proportional reinsurance accepted	R0420	0	0	0	0
Gross - Non- proportional reinsurance accepted	R0430	\sim	$>\!\!<$	$>\!\!<$	0
Reinsurers'share	R0440	0	0	0	0
Net	R0500	0	0	0	0
Expenses incurred	R0550	152	36	-12	3,638
Other expenses	R1200	\langle	$>\!\!<$	$\gg <$	0
Total expenses	R1300	$>\!\!<$	\sim	\sim	3,638

Annex I S.17.01.02 Non-life Technical Provisions

Technical provisions calculated as a whole	R0010
Total Recoverables from reinsurance/SPV and Finite Re after the	R0050
adjustment for expected losses due to counterparty default associated to TP as a whole	KUUSU
Technical provisions calculated as a sum of BE and RM	
Best estimate	
Premium provisions	
Gross	R0060
Total recoverable from reinsurance/SPV and Finite Re after the adjustment	R0140
for expected losses due to counterparty default	
Net Best Estimate of Premium Provisions	R0150
Claims provisions	
Gross	R0160
Total recoverable from reinsurance/SPV and Finite Re after the adjustment	R0240
for expected losses due to counterparty default	
Net Best Estimate of Claims Provisions	R0250
Total Best estimate - gross	R0260
Total Best estimate - net	R0270
Risk margin	R0280
Amount of the transitional on Technical Provisions	
Technical Provisions calculated as a whole	R0290
Best estimate	R0300
Risk margin	R0310
Technical provisions - total	
Technical provisions - total	R0320
Recoverable from reinsurance contract/SPV and Finite Re after the	R0330
adjustment for expected losses due to counterparty default - total	110550
Technical provisions minus recoverables from reinsurance/SPV and Finite	R0340
Re - total	

	Direct business and accepted proportional reinsurance									
Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Assistance	Miscellaneous financial loss	Total Non-Life obligation
C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0120	C0130	C0180
0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0
$>\!\!<$	$>\!\!<$	$>\!\!<$	>	\times	\times	>	\times	$>\!\!<$	$>\!\!<$	\times
$\geq \leq$	\searrow	\gg	\searrow	\searrow	\searrow	\searrow	\searrow	$\gg \leq$	\searrow	\searrow
> <	$>\!\!<$	$>\!\!<$	\sim	$>\!\!<$	$>\!\!<$	\sim	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
42	39	116	2,802	1,448	123	760	65	32	6	5,432
15	-11	-62	-307	-179	-17	531	-22	-6	-28	-86
28	50	177	3,109	1,627	140	229	87	38	34	5,518
$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	\sim	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
3	116	1,095	6,765	1,566	207	2,324	518	33	91	12,719
0	8	0	1,363	10	100	1,902	2	0	75	3,461
3	108	1,095	5,402	1,556	107	422	516	33	16	9,258
46	155	1,210	9,567	3,014	330	3,084	583	64	97	18,151
31	158	1,272	8,512	3,183	247	651	603	70	50	14,777
5	14	67	309	133	8	22	28	4	1	591
				<u> </u>			<u> </u>			
0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0
\sim	<u> </u>	<u> </u>	<u> </u>	\sim	\sim	\sim	\sim	<u> </u>	<u> </u>	\sim
51	169	1,277	9,876	3,147	338	3,106	612	68	98	18,741
15	-3	-62	1,056	-169	83	2,433	-20	-6	47	3,374
36	172	1,339	8,820	3,316	255	673	632	74	51	15,367

Annex I S.19.01.21 Non-life Insurance Claims Information

Total Non-Life Business

Accident year / Underwriting year **Z0020** Accident year [AY]

Gross Claims Paid (non-cumulative)

(absolute amount)

						De	velopment ye	ear				
	Year	0	1	2	3	4	5	6	7	8	9	10 & +
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110
Prior	R0100	\times	X	\times	\times	\times	$>\!\!<$	\times	X	$>\!\!<$	$>\!\!<$	176
N-9	R0160	3,247	1,664	225	114	57	0	5	31	14	0	
N-8	R0170	3,665	1,684	211	91	80	15	15	19	-285		
N-7	R0180	3,351	1,994	232	88	43	120	20	-33			
N-6	R0190	3,354	1,601	201	81	62	-2	219		•		
N-5	R0200	3,472	1,932	556	109	170	140		-			
N-4	R0210	3,169	2,165	369	224	23		•				
N-3	R0220	3,183	2,024	274	85		•					
N-2	R0230	3,288	2,171	295		-						
N-1	R0240	3,352	2,033		<u>-</u> '							
N	R0250	4,009		•								

	In Current year	Sum of years (cumulative)
	C0170	C0180
R0100	176	31,466
R0160	0	5,357
R0170	-285	5,497
R0180	-33	5,815
R0190	219	5,516
R0200	140	6,380
R0210	23	5,950
R0220	85	5,565
R0230	295	5,754
R0240	2,033	5,385
R0250	4,009	4,009
R0260	6,661	86,692

Total

Annex I S.19.01.21 Non-life Insurance Claims Information

Gross undiscounted Best Estimate Claims Provisions

(absolute amount)

						De	velopment ye	ear				
	Year	0	1	2	3	4	5	6	7	8	9	10 & +
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300
Prior	R0100	\times	\times	\times	\times	X	$>\!\!<$	\times	\times	\times	$>\!\!<$	519
N-9	R0160	0	0	0	0	0	0	0	0	71	59	
N-8	R0170	0	0	0	0	0	0	0	572	553		
N-7	R0180	0	0	0	0	0	0	619	594			
N-6	R0190	0	0	0	0	0	585	262		•		
N-5	R0200	0	0	0	0	1,572	1,525		•			
N-4	R0210	0	0	0	290	335						
N-3	R0220	0	0	632	516		•					
N-2	R0230	0	1,961	1,793		-						
N-1	R0240	4,192	1,112		<u>-</u> '							
N	R0250	5,451		- '								

Year end (discounted data)

		C0360
	R0100	516
	R0160	59
	R0170	552
	R0180	594
	R0190	262
	R0200	1,521
	R0210	334
	R0220	515
	R0230	1,791
	R0240	1,111
	R0250	5,463
Total	R0260	12,719

Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35	
Ordinary share capital (gross of own shares)	R0010
Share premium account related to ordinary share capital	R0030
Iinitial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertaki	R0040
Subordinated mutual member accounts	R0050
Surplus funds	R0070
Preference shares	R0090
Share premium account related to preference shares	R0110
Reconciliation reserve	R0130
Subordinated liabilities	R0140
An amount equal to the value of net deferred tax assets	R0160
Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180
Own funds from the financial statements that should not be represented by the reconciliation reserve and do	
not meet the criteria to be classified as Solvency II own funds	
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220
Deductions	
Deductions for participations in financial and credit institutions	R0230
Total basic own funds after deductions	R0290
Ancillary own funds	
Unpaid and uncalled ordinary share capital callable on demand	R0300
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and	R0310
mutual - type undertakings, callable on demand	
Unpaid and uncalled preference shares callable on demand	R0320
A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370
Other ancillary own funds	R0390
Total ancillary own funds	R0400

Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
><	><	$>\!\!<$	$>\!\!<$	$>\!\!<$
5,000	5,000	\mathbb{X}	0	\sim
0	0	$>\!\!<$	0	$>\!\!<$
0	0	$>\!\!<$	0	$>\!\!<$
0	\sim	0	0	0
0	0	$>\!\!<$	$>\!\!<$	$>\!\!<$
0	$>\!\!<$	0	0	0
0	\sim	0	0	0
13,574	13,574	$>\!\!<$	$>\!\!<$	$>\!\!<$
0	$>\!\!<$	0	0	0
0	\sim	$>\!\!<$	$>\!\!<$	0
0	0	0	0	0
$>\!\!<$	><	$>\!\!<$	$>\!\!<$	$>\!\!<$
0	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
$>\!\!<$	\bigvee	\mathbb{X}	\mathbb{X}	\mathbb{X}
0	0	0	0	$ \nearrow\!$
18,574	18,574	0	0	0
$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$	$>\!\!<$
0	$>\!\!<$	$\geq \leq$	0	$\geq \leq$
0	$>\!\!<$	$>\!\!<$	0	$>\!\!<$
0	\bigvee	\bigvee	0	0
0	\bigvee	\searrow	0	0
0	>>	\nearrow	0	\nearrow
0	>	\nearrow	0	0
0	\sim	$\nearrow \!$	0	\searrow
0	$>\!\!<$	>>	0	0
0	$>\!\!<$	>>	0	0
0	> <	> <	0	0

Annex I S.23.01.01 Own funds

Ratio of Eligible own funds to MCR

•
Total available own funds to meet the SCR
Total available own funds to meet the MCR
Total eligible own funds to meet the SCR
Total eligible own funds to meet the MCR
SCR
MCR
Ratio of Eligible own funds to SCR

Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
$>\!\!<$	$\bigvee\!$	\mathbb{X}	\bigvee	\bigvee
18,574	18,574	0	0	0
18,574	18,574	0	0	$\bigg \backslash \hspace{-0.05cm} \bigg \rangle$
18,574	18,574	0	0	0
18,574	18,574	0	0	\searrow
8,458	\searrow	\bigvee	\bigvee	\bigvee
3,700	$ \bigvee \! \! \! \! \! \! \! \! \! \! \! \! \! \! \! \! \! \! $	\bigvee	\bigvee	$>\!\!<$
2	\gg	\mathbb{N}	\mathbb{X}	$>\!\!<$
5	\searrow	$\overline{}$	$>\!\!<$	\bigvee

Reconciliation reserve

Excess of assets over liabilities	R0700
Own shares (held directly and indirectly)	R0710
Foreseeable dividends, distributions and charges	R0720
Other basic own fund items	R0730
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	R0740
Reconciliation reserve	R0760
Expected profits	
Expected profits included in future premiums (EPIFP) - Life business	R0770
Expected profits included in future premiums (EPIFP) - Non- life business	R0780
Total Expected profits included in future premiums (EPIFP)	R0790

C0060	
$>\!\!<$	$ \bigg / \bigg /$
18,574	\bigvee
0	\bigvee
0	\bigvee
5,000	\bigvee
0	\nearrow
13,574	\bigvee
$>\!\!<$	\bigvee
0	\mathbb{N}
0	\bigvee
0	\searrow

R0500 R0510 R0540 R0550

R0580

R0600

R0620

R0640

Annex I S.25.01.21 Solvency Capital Requirement - for undertakings on Standard Formula

Market risk R0010 8,025 Counterparty default risk R0020 2,246 Life underwriting risk R0030 0 Health underwriting risk R0040 764 Non-life underwriting risk R0050 3,879 Diversification R0060 -3,855 Intangible asset risk R0070 0 Basic Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0100 0 Operational risk R0130 545 Loss-absorbing capacity of technical provisions R0140 0 Loss-absorbing capacity of deferred taxes R0150 -3,144 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 0 Solvency capital requirement R0200 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 0 Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirement for remaining adjustment portfolios Diversification effects due to RFF nSCR aggregation for article 304 R0440 0 Diversification effects due to RFF nSCR aggregation for article 304 R0440 0 Diversification effects due to RFF nSCR aggregation for article 304			Gross solvency capital requirement
Counterparty default risk Life underwriting risk Read 0000 Health underwriting risk Roud 0000 Health underwriting risk Roud 0000 Non-life underwriting risk Roud 0000 Roud 000 Rou			C0110
Life underwriting risk R0030 0 Health underwriting risk R0040 764 Non-life underwriting risk R0050 3,879 Diversification R0060 -3,855 Intangible asset risk R0070 0 Basic Solvency Capital Requirement R0100 111,058 Calculation of Solvency Capital Requirement R0100 111,058 Calculation of Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0100 0 Consensional risk R0130 545 Loss-absorbing capacity of deferred taxes R0150 -3,144 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC R0160 0 Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 0 Solvency capital requirement R0220 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 0 Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios	Market risk	R0010	8,025
Health underwriting risk R0040 764 Non-life underwriting risk R0050 3,879 Diversification R0060 -3,855 Intangible asset risk R0070 0 Basic Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0100 0 Operational risk R0130 545 Loss-absorbing capacity of technical provisions R0140 0 Loss-absorbing capacity of deferred taxes R0150 -3,144 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC R0160 0 Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 0 Solvency capital requirement R0220 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 0 Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios	Counterparty default risk	R0020	2,246
Non-life underwriting risk R0050 3,879 Diversification R0060 -3,855 Intangible asset risk R0070 0 Basic Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0130 545 Loss-absorbing capacity of technical provisions R0140 0 Loss-absorbing capacity of deferred taxes R0150 -3,144 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 0 Solvency capital requirement R0220 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 0 Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirement for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0430 0	Life underwriting risk	R0030	0
Diversification R0060 -3,855 Intangible asset risk R0070 0 Basic Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement C0100 Operational risk R0130 545 Loss-absorbing capacity of technical provisions R0140 0 Loss-absorbing capacity of deferred taxes R0150 -3,144 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 0 Solvency capital requirement R0200 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 0 Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirement for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0430 0	Health underwriting risk	R0040	764
Intangible asset risk Basic Solvency Capital Requirement Calculation of Solvency Capital Requirement Collod Operational risk Loss-absorbing capacity of technical provisions Loss-absorbing capacity of deferred taxes Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on Capital add-on already set Roled Capital add-on already set Roled Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios Roled Roled Calculation of Solvency Capital Requirement for matching adjustment portfolios	Non-life underwriting risk	R0050	3,879
Basic Solvency Capital Requirement R0100 11,058 Calculation of Solvency Capital Requirement C0100 Operational risk R0130 545 Loss-absorbing capacity of technical provisions R0140 0 Loss-absorbing capacity of deferred taxes R0150 -3,144 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC R0160 0 Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 0 Solvency capital requirement R0220 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 0 Total amount of Notional Solvency Capital Requirement for remaining part R0410 0 Total amount of Notional Solvency Capital Requirements for ring fenced funds R0420 0 Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0430 0	Diversification	R0060	-3,855
Calculation of Solvency Capital Requirement Operational risk Loss-absorbing capacity of technical provisions R0140 Operational risk R0130 S45 Loss-absorbing capacity of technical provisions R0140 Operational risk R0140 Operational risk R0140 Capital capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on R0200 R0200 R0210 Operational requirement excluding capital add-on R0200 R0200 R0210 Operational requirement excluding capital add-on R0200 R0200 R0210 Operational requirement R0200 R0200 R0210 Operational requirement R0200 R0210 Operational requirement R0210 Operational requirement R0220 R0220 R0220 R03458 Other information on SCR Capital requirement for duration-based equity risk sub-module R0400 Operational requirement	Intangible asset risk	R0070	0
Operational risk Loss-absorbing capacity of technical provisions Ross-absorbing capacity of deferred taxes Ross-absorbing capacity of technical provisions Ross-absorbing capacity of deferred taxes Ross-absorbing capacity of the capacity	Basic Solvency Capital Requirement	R0100	11,058
Operational risk Loss-absorbing capacity of technical provisions Ross-absorbing capacity of deferred taxes Ross-absorbing capacity of technical provisions Ross-absorbing capacity of deferred taxes Ross-absorbing capacity of the capacity	Calculation of Calcanax Conital Deguinement		C0100
Loss-absorbing capacity of technical provisions Loss-absorbing capacity of deferred taxes Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on Ro200 Ro200 Ro200 Ro3,144 Ro160 O Solvency capital requirement excluding capital add-on Ro200 Ro200 Ro210 Ro210 Ro220 Ro3458 Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios Ro430 O	• •	D0120	
Loss-absorbing capacity of deferred taxes Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on R0200 R0200 8,458 Capital add-on already set R0210 Solvency capital requirement R0220 Solvency capital requirement Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirements for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0430 O	•		
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC Solvency capital requirement excluding capital add-on R0200 8,458 Capital add-on already set R0210 Solvency capital requirement R0220 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0430 0			
Solvency capital requirement excluding capital add-on R0200 R0200 8,458 Capital add-on already set R0210 Solvency capital requirement R0220 8,458 Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0430 0		K0130	-5,144
Capital add-on already set R0210 Solvency capital requirement Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0420 O R0420 O R0420 O R0420 O R0420 O		R0160	0
Solvency capital requirement Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0420 R0420 0 R0430 0	Solvency capital requirement excluding capital add-on	R0200	8,458
Other information on SCR Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0420 0 R0430 0	Capital add-on already set	R0210	0
Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0420 0 R0430 0	Solvency capital requirement	R0220	8,458
Total amount of Notional Solvency Capital Requirement for remaining part Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0410 0 R0420 0 R0430	Other information on SCR		\sim
Total amount of Notional Solvency Capital Requirements for ring fenced funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0420 0 R0430 0	Capital requirement for duration-based equity risk sub-module	R0400	0
funds Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios R0420 0 0		R0410	0
adjustment portfolios 0		R0420	0
Diversification effects due to RFF nSCR aggregation for article 304 R0440 0		R0430	0
	Diversification effects due to RFF nSCR aggregation for article 304	R0440	0

USP

C0090

Simplifications

C0120

Linear formula component for non-life insurance and reinsurance obligations

 MCRNL Result
 R0010
 2,399

Medical expenses insurance and proportional reinsurance
Income protection insurance and proportional reinsurance
Workers' compensation insurance and proportional reinsurance
Motor vehicle liability insurance and proportional reinsurance
Other motor insurance and proportional reinsurance
Marine, aviation and transport insurance and proportional reinsurance
Fire and other damage to property insurance and proportional reinsurance
General liability insurance and proportional reinsurance
Credit and suretyship insurance and proportional reinsurance
Legal expenses insurance and proportional reinsurance
Assistance and proportional reinsurance
Miscellaneous financial loss insurance and proportional reinsurance
Non-proportional health reinsurance
Non-proportional casualty reinsurance
Non-proportional marine, aviation and transport reinsurance

	Net (of reinsurance/SPV)	Net (of reinsurance) written
	best estimate and TP	premiums in the last 12
	calculated as a whole	months
	C0020	C0030
R0020	31	114
R0030	158	230
R0040	1,272	498
R0050	8,512	6,685
R0060	3,183	3,694
R0070	247	198
R0080	651	456
R0090	603	494
R0100	0	0
R0110	0	0
R0120	70	118
R0130	50	23
R0140	0	0
R0150	0	0
R0160	0	0
R0170	0	0

Linear formula component for life insurance and reinsurance obligations

Non-proportional property reinsurance

 MCRL Result
 R0200
 0

Obligations with profit participation - guaranteed benefits
Obligations with profit participation - future discretionary benefits
Index-linked and unit-linked insurance obligations
Other life (re)insurance and health (re)insurance obligations
Total capital at risk for all life (re)insurance obligations

	Net (of reinsurance/SPV)	Net (of reinsurance/SPV)
	best estimate and TP	total capital at risk
	calculated as a whole	
	C0050	C0060
R0210	0	$\bigg / \bigg /$
R0220	0	\bigvee
R0230	0	\bigvee
R0240	0	\bigvee
R0250	$\overline{}$	0

Overall MCR calculation

Linear MCR SCR MCR cap MCR floor Combined MCR Absolute floor of the MCR

	C0070
R0300	2,399
R0310	8,458
R0320	3,806
R0330	2,115
R0340	2,399
R0350	3,700
	C0070
R0400	3,700